



SPARTAN RELIEF SUPPLIES LTD

P.O BOX 13912
POSTCODE - 00800
NAIROBI, KENYA

TEL: (254) 020 2684 995
CELL: (254) 0726 322 565 | 0734 322 565 / 6
(254) 0721 927 495 | 0772 202 198 / 9

EMAIL: sales@spartanrelief.com | info@spartanrelief.com
WEBSITE: www.spartanrelief.com

OUR PRIVACY POLICY

1. Our Commitment to Privacy

Spartan Relief Supplies Limited values your privacy. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our home page and at every point where personally identifiable information may be requested.

2. Acceptance Privacy Policy Terms

Please note that our Privacy Policy applies to the “www.spartanrelief.com” Web Site only as well as information that may be collected by our colleagues or employees whilst on official business offline. Your usage of this Web Site constitutes acceptance of this privacy policy and any modifications made to it.

3. Application of Privacy Policy

This Policy applies only to the information collected by Spartan Relief Supplies Limited from the users of our Web Site (www.spartanrelief.com). This policy also applies to information collected by us in other ways, including offline.

4. Links

Our Web Site contains links to other web sites operated by third parties. We are not responsible for the privacy practices or policies of such third party web sites and this Policy does not apply to those web sites.

5. The Information We Collect

a) Non-Personal Information Collected and How it is Used

Our Web Site is not set up to automatically collect personally identifiable information from each visitor to our Web Site. It does recognize the home server of visitors, but not e-mail addresses. For example, we can tell which Internet Service Provider our visitors use, but not the names, addresses or other information about our visitors that would allow us to identify the particular visitors to our Web Site. The technical information we do collect is used only for internal purposes by our technical support staff.

Our Web Site does track certain information about the visits to our Web Site. For example, we compile statistics that show the numbers and frequency of visitors to our Web Site and its individual pages. These aggregated statistics are used internally to improve our Web Site and for product development and



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marketing purposes generally. Those aggregated statistics may also be provided to advertisers and other third parties, but again, the statistics contain no personal information and cannot be used to gather such information.

b) Personal Information Collected

In the Enquiries area on our Web Site, we ask you to provide information that will enable us to assist you with customer service or technical support issues and to follow up with you after your visit or to otherwise support your customer relationship with us.

For example, we request information from you when you:

- Request or submit an enquiry for further information in relation to a product on our website
- Provide feedback in an online survey

In each of the instances above, we typically ask for your name, e-mail address and phone number (optional). In the case of product information newsletters or direct or electronic mailing lists, you will be able to "unsubscribe" to these mailings at any time.

6. How We Use Personal Information

Spartan Relief Supplies Limited uses your personal information only for specific purposes. The personal information you provide to us when using our Web Site, such as your name, postal or e-mail address or telephone number will be kept confidential and used to support your customer relationship with Spartan Relief Supplies Limited, and to notify you of special offers, updated information and new products and services from Spartan Relief Supplies Limited, or offers from third parties that we think may be of interest to you. Employees of Spartan Relief Supplies Limited who are given access to your personal information will be required to keep the information confidential and not use it for any other purpose than to carry out the services they are performing for Spartan Relief Supplies Limited.

Spartan Relief Supplies Limited may enhance or merge your personal information collected at its Web Site with data from third parties for purposes of marketing products or services to you.

Circumstances may arise where we are required to disclose your personal information to third parties for purposes other than to support your customer relationship with us, such as in connection with a corporate divestiture or dissolution where we sell all or a portion of our business or assets (including our associated customer lists containing your personal information), or if disclosure is permitted or required by law (for example, in connection with judicial proceedings or governmental investigations).



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7. Opting Out or Unsubscribing

We may send you information about our various products and services or other products or services we feel may be of interest to you. Only Spartan Relief Supplies Limited (or agents or contractors working on our behalf under confidentiality agreements) will send you these direct or electronic mailings. If you do not wish to receive such mailings, you can request to be removed from either our direct or electronic mailing lists at any time by emailing us at admin@spartanrelief.com

8. Our Commitment to Data Security

To prevent unauthorized access, maintain data accuracy and ensure the correct use of information, we have put into place appropriate procedures to safeguard and secure the information we collect online through firewalls and encryption technology.

9. Amendments

We reserve the right to amend this Privacy Policy at any time. Changes will be posted online on this Web Site ("www.spartanrelief.com").

10. How to Contact Us

If you would like to contact us for any reason regarding our privacy practices, to request a copy of the personal information that Spartan Relief Supplies Limited has collected about you, or to have inaccuracies or omissions in this information corrected via the Internet or offline, contact admin@spartanrelief.com